

WARRANTY

YOU CAN DEPEND ON US. OUR PRODUCTS. OUR SERVICES. OUR PEOPLE.

Impact Acoustic AG (IMA). Global Products Warranty includes ARCHISONIC® and IMA brand products. IMA warrants that Products are free from defects in materials and workmanship. Impact Acoustic will repair or replace with comparable product, at its option and free of charge (for materials and components) any product, part or component which fails under normal use. If repair or replacement is not commercially practicable, Impact Acoustic will provide a refund or credit for the affected product.

ARCHISONIC® is a high-performance sustainable acoustic absorber made from upcycled plastic bottles which is Cradle to Cradle certified and LEED accredited. ARCHISONIC® is manufactured at the highest quality standards, yet slight color and surface deviations caused by the high degree of recycled fiber are an inevitable part of the product characteristics and do not claim warranty services. Material varies in color when shown in monitor or in print. Please request a material sample to verify colors.

ACOUSTIC ABSORBER ARCHISONIC®

Impact Acoustic: Wall coverings, Ceiling panels, acoustic lighting, partitions, desk partitions, acoustic lighting.

12 Year Warranty

ARCHISONIC®, Metal parts

2 Year Warranty

Light source

WARRANTY DOES NOT APPLY TO PRODUCT DEFECTS, DAMAGE, OR LOSS RESULTING FROM:

- Normal wear and tear.
- Failure to apply, install, reconfigure, or maintain products according to published Impact Acoustic or manufacturer instructions and guidelines.
- Abuse, misuse, or accident (including, without limitation, use of product in unsuitable environments or conditions).
- Alteration or modification of the product.

WARRANTY DOES NOT COVER:

- Products considered by Impact Acoustic to be consumables; (e.g., batteries, bulbs/lamps).
- Other manufacturer's products (Impact Acoustic shall pass along any warranty it receives with respect to other manufacturer's branded products).
- Pursuant to this limited warranty, if a product fails under ordinary use as a result of a defect in materials or workmanship, Impact Acoustic will (i) repair or, at Impact Acoustic's option, replace the affected product at no charge, with a new or refurbished product of comparable function,

performance and quality or (ii) refund or credit of the purchase price for the affected product, at IMA.

- discretion, if Impact Acoustic determines that repair or replacement is not commercially practicable or cannot be timely made. – A product “defect” means an inadequacy in the materials or workmanship of the product that (i) existed at the date of delivery with respect to the product from Impact Acoustic or a Impact Acoustic Authorized Reseller to you and (ii) causes a failure of the product to perform under ordinary use in accordance with the materials and documentation accompanying the product. – An “ordinary use” means use of the product (i) in conformance with all applicable local, state, federal or national laws, codes and regulations (including without limitation building and/or electrical codes) and (ii) in accordance with manufacturer recommendations and/or instructions in the materials and documentation accompanying the product. – A “Impact Acoustic Authorized Reseller” means any dealer that (i) is duly authorized by Impact Acoustic AG to sell the product, (ii) is legally permitted to conduct business in the jurisdiction where the product is sold, and (iii) sells the product new and in its original packaging.
- Replacement parts are covered for 2 years or the balance of the original warranty, whichever is longer.

WITHOUT PREJUDICE TO THE LEGAL WARRANTIES PROVIDED UNDER NATIONAL LAW, THIS LIMITED WARRANTY IS THE SOLE REMEDY FOR PRODUCT DEFECT AND NO OTHER EXPRESS OR IMPLIED CONTRACTUAL WARRANTY IS PROVIDED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IMPACT ACOUSTIC AG SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, PUNITIVE, OR INCIDENTAL DAMAGES.