

zenithinteriors.com

Zenith

Beeline Warranty

At Beeline Design, we take pride in the exceptional quality and craftsmanship of our furniture. Our attention to detail in design, material and construction is uncompromising. And so is our commitment to customer satisfaction.

Warranty Terms & Conditions

Beeline Design warrants all goods, except for fragile items (glass & mirrors), from manufacturing defects that is, material and workmanship for a 3 year period. Whilst we have a warranty on most of our products, it does not cover normal wear and tear, outdoor use, damage arising from abnormal use, improperly maintained or modified goods. Please refer to our Care & Maintenance guide for surface care information. Any claims after 7 days will be treated as warranty claims and delivery/pickup charges will apply. Products will be repaired or replaced, depending on product circumstances and it is solely at our discretion.

Damaged Goods – Return Policy

It is important that the buyer inspects the goods within 24 hours. Beeline Design must be notified of any damages upon receipt of goods. Where claims are made for damages or manufacturing faults after 7 days of delivery this will be treated as a warranty claim and, the customer will bear the delivery costs incurred in the claim process.

We will not exchange or repair a product where in our reasonable opinion the product has, following the sale to you, become of unacceptable quality due to fair wear and tear, misuse, failure to use in accordance with manufacturer's instructions, using it in an abnormal way or failure to take reasonable care. Upon arrival of your boxes, please note any damage to the boxes as well as any damage to the items themselves. If you feel that the damage to an item or a box is too severe, please refuse the package(s). There is no need to refuse all packages if others are in good condition