



## WARRANTY

All products manufactured by Wilson & Gilkes Pty Ltd and sold under the brand name Bosco Storage Solutions have a 2 year manufacturer's warranty on all workmanship including spot and tig welding joints from the date of manufacture.

All Wilson & Gilkes Pty Ltd manufactured drawer runner components including arms; rivets and rollers are covered by an unconditional warranty of 2 years from the date of manufacture.

This warranty does not cover panel damage incurred after delivery, all styles of locks, lost keys and mechanisms used in cabinets. This warranty does not apply if a defect occurs as a result of the unit being used for a purpose other than that for which it's intended, or due to accidental damage, neglect and/or wear and tear.

All warranty claims can be made in writing directly to Wilson & Gilkes Pty Ltd, PO Box 63, Moorebank NSW 1875 or by email to [sales@gilkon.com.au](mailto:sales@gilkon.com.au)

Wilson & Gilkes Pty Ltd may also be contacted via telephone on +61 2 9914 0900.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

A major failure can be defined as a fault that renders the product completely unusable.

Wilson & Gilkes Pty Ltd reserves the right to inspect all warranty claims prior to commencement of any repairs. All warranty inspections and claims are to the discretion of Wilson & Gilkes Pty Ltd.

Equipment requiring repairs under warranty where the repair cannot be carried out on site are to be returned to our premises, repaired and returned to the site. All repairs will be completed within 10 working days of receipt into our factory, or as agreed with the customer.

Wilson & Gilkes Pty Ltd will incur the cost of freight on all claims covered under this warranty. Wilson & Gilkes Pty Ltd reserves the right to nominate methods of transport and carriers.

Each Bosco Storage Solutions product is fixed with a 'date of manufacture' sticker on the inside of the cabinet. The warranty is effective from this date.

All products covered under warranty will be repaired subject to the aforementioned.

The rights of the consumer under this warranty are additional to other rights and remedies which the consumer may have under another law relating to the goods and services to which this warranty makes reference.