



Terms of Warranty (February 2020)

Products covered under this document.
Wonton, Quarterlight, Vista St, Mel

Commercial Application- 5 year warranty (from the time of manufacture)
Residential Application- 15 years (from time of manufacture)
Veneer, Birch Ply and Forbo Tops- 2 year warranty (from the time of manufacture)

Conditions

This warranty covers the products for defective materials and workmanship- Including, splitting of timber, timber de-lamination and joint breakage (except for exclusions below)

Products deemed to be defective will be repaired or replaced as decided by Nathan Day Design.

The products and finishes are intended for indoor use only.

The warranty applies to the original purchaser only.

Exclusions

Breakage or defects arising from mis-use or lack of care.

Degradation or discoloration of timber and finish resulting in exposure to uv light or direct sunlight.

Any timber splitting or joint movement where furniture has been exposed to direct sunlight.

Timber movement and splitting of furniture exposed to low humidity (less than 10% relative humidity) for extended periods. Eg weeks or months in an air conditioned environment where a humidifier is not used or natural humidity is not present.

Timber movement and splitting of furniture due to prolonged exposure to excessive heat. EG weeks or months of temperature in excess of 35°

Seasonal timber movement-Timber is a natural product that reacts to changes in environment such as temperature and humidity and as such-small amounts of shrinkage or expansion of timber components are not considered faulty or defective and are not covered by the warranty.

General wear and tear.

Marks to the finish from general use

Scratches and wearing of finish

Accidental damage during delivery

Hardware supplied by 3rd parties (replacement will be sought if conditions of suppliers warranties have been met)

