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WARRANTY ON KE-ZU PRODUCTS

By law, we are obliged to provide a 12 months warranty on our products. Our suppliers all offer this or more to us. Some specific projects require more than the standard 12 months warranty. Requests for extended warranties are to be directed to KE-ZU management who will in turn seek to secure confirmation of the extended warranty from the manufacturer. In the unusual event of a claim, we have found our suppliers typically back up their product 100%.

Standard warranty terms and conditions to be offered on the various collections are as follows:

Aichi

Aichi, through their agent KE-ZU Pty. Ltd. Warrants their products to be free of manufacturing defects or faults from date of delivery for a period of 5 years. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than its intended purpose.