

KE-ZU Care + Maintenance

Thank you for purchasing our products.

By law, we are obliged to provide a 12 months warranty on our products. Our suppliers all offer this or more to us. Some specific projects require more than the standard 12 months warranty. Requests for extended warranties are to be directed to KE-ZU management who will in turn seek to secure confirmation of the extended warranty from the manufacturer. In the unusual event of a claim, we have found our suppliers typically back up their product 100%.

For all GECA certified products, KE-ZU provide a 7 year warranty on their products to be free of manufacturing defects or faults from date of delivery. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than it's intended purpose.

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Help and Contact Details:
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WARRANTY

Aichi, through their agent KE-ZU Pty. Ltd. warrants their products to be free of manufacturing defects or faults from date of delivery for a period of 5 years. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than its intended purpose.

CARE + MAINTENANCE**Daylight + Tipo Chair :**

1. Using a moist sponge or cloth wipe down the mesh using a mild detergent solution.
2. Heavy soiling may require a foam spray cleaner (similar product used for a window screen).
3. Cleaning the mesh within 24 hours after staining the mesh sheet.

Spray a foam over the seat. After 5 minutes wash away the stains with warm water. In the case of heavy soiling, repeat steps 1 and 2. Absorb the stain and water using the dry towel and dry the mesh by itself.

DTN + CTZ Table :

Avoid scourers and abrasives as they will damage the surface. Avoid waxes and polishes as they dull the natural shine. Do not use strongly acidic, alkaline cleaners or bleach for normal cleaning as these might ruin the surface

An all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe will remove marks.

For grease stains use a mild dishwashing detergent in water will remove greasy marks. Dab, wait and wipe away. Finish with an all-purpose cleaner such as Windex spray cleaner or Ajax Spray n' Wipe.